



Welcome to Kuopio University Hospital

Kuvaus: Short patient instructions to be attached to the eLetter

Notification about inability to come to appointment

If you are unable to attend the appointment scheduled for you or you fall ill right before the procedure that has been planned for you, notify us about it as soon as possible.

Smoking and intoxicants

Kuopio University Hospital is a non-smoking hospital. Smoking is prohibited in all indoor areas. You have an opportunity to receive help and support for quitting smoking during your hospital stay. It is prohibited to bring and use intoxicants in the hospital.

Confidentiality

The hospital staff and patients are bound by confidentiality obligations. None of your information is submitted to anyone without your permission. If you wish not to share the information about your hospital stay, let us know beforehand or inform a staff member about the matter. If you are in a situation where you are unable to make choices related to your care, the information will be submitted to a person appointed by you. Appoint a contact person who can forward information about your condition to others if you so wish.

Personal items and medicines

If needed, take with you your personal hygiene items as well as possible insulin, asthma medication, eye drops, CPAP device etc. Avoid using strong fragrances before your admission to the hospital as well as in the hospital. Do not take with you any valuable items or large sums of money.

Overnight stay in patient hotel

If you do not need to stay overnight at the hospital before the planned treatment or procedure due to examination or care, but would benefit from an overnight stay near the hospital, for example because of a long distance to your home, you may book patient hotel accommodation at Hotel Best Western Savonia or Kunnonpaikka. Always make an agreement on patient hotel accommodation beforehand with the staff of the unit responsible for your treatment.

Overnight stay of family members

Family members can stay at the chargeable guest accommodation of KUH. The guest rooms are booked and the keys are retrieved at the Puijo Hospital information desk. The information desk also answers to questions about guest accommodation.

Laskutusoite

POHJOIS-SAVON
SAIRAANHOITOPUOLIN KY
PL 900
70029 KYS

Posti- ja käyntiosoite

PUIJON SAIRAALA
KAARISAIRAALA
PL 100
70029 KYS
Puijonlaaksonkatu 2
Kuopio

SÄDESAIRAALA
PL 100
70029 KYS
Keltakallionkatu 7
Kuopio

ALAVAN SAIRAALA
PL 200
70029 KYS
Kaartokatu 9
Kuopio

JULKULAN SAIRAALA
PL 300
70029 KYS
Puijonsarventie 60
Kuopio

KUOPION
PSYKIATRIAN KESKUS
PL 400
70029 KYS
Kotkankallionkatu 14
Kuopio

Vaihde (017) 173 311
etunimi.sukunimi@kuh.fi
Y-tunnus 0171495-3

www.psshp.fi



Parking and transportation to hospital

Chargeable parking is available for customers in the multi-storey car park next to KUH Kaarisairaala or in the Säde parking facility (max. car height 230 cm). Kela (Social Insurance Institution of Finland) primarily compensates for travel to hospital with public transportation or the patient's own car. Transportation by taxi compensated by Kela is intended for patients unable to use public transportation due to their health or lack of transport connections. The patient pays the self-pay portion of the transportation. If necessary, the patient may be accompanied by another person during the transportation.

Registration and admission

Registration takes place in the admissions desk of the unit named in the invitation. The desk will check your personal information and record your admission in your patient records. In some units, you may register at an automatic selfregistration point.

Status of research patients

KUH is a teaching hospital where students of medicine and health care may participate in your treatment according to your consent. If you wish, you may request that no students are present when you are being examined or treated. Your request will not affect the implementation of care and treatment.

Electronic prescription

An electronic prescription is a medical prescription devised and signed electronically by a doctor. The doctor will give you a sheet of paper with patient instructions, which includes the names and dosages of the medicines prescribed for you.

My Kanta The Omakanta.fi - My Kanta service allows you to view your personal patient data recorded in the Patient Data Repository and permit or prohibit the surrender of your information.

Giving feedback

You have an opportunity to influence the development of the operations and quality of care at KUH by giving feedback on your care experience at a computer at the unit responsible for your treatment or online. You can log onto the feedback system using a code provided to you by the hospital staff during your treatment period.

More information

Switchboard +358 17 173 311

Information +358 17 173 991 www.pssshp.fi

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